

Overview: Terms and Conditions changes

Valid from 1 January 2025

This document provides an overview of the most significant changes to the Standard Terms and Service Terms for Bring Ecommerce and Logistics A/S. Other changes can be found in the Terms.

| Description | Terms | Section |
|--|--|---------|
| Terms for drop-off via service point added | Standard Terms | 10.3 |
| New section: Tracking of shipments | Standard Terms | 13 |
| Clarified terms regarding electronic notification | Service Terms: Business Parcel, Pallet | 4.1.1 |
| Possibility for recipient-selected redirect to pickup point added | Service Terms: Business Parcel | 4.2.2 |
| Clarified terms regarding hand-out via service point | Service Terms: Parcel to pickup point | 5.1 |
| Changed terms for hand-out via service point in Denmark | Service Terms: Parcel to pickup point | 5.1.1 |
| Clarification that weight shall be specified per parcel/item | Service Terms: Home delivery of large goods | 3 |
| Possibility for self-service for booking of return pallets added | Service Terms: Return from business address | 5 |
| Clarification of possibility for label-free returns | Service Terms: Return via service point or parcel locker | 4.1 |
| Clarification of description and terms for the additional service Label Free | Service Terms: Additional services | 1.14 |